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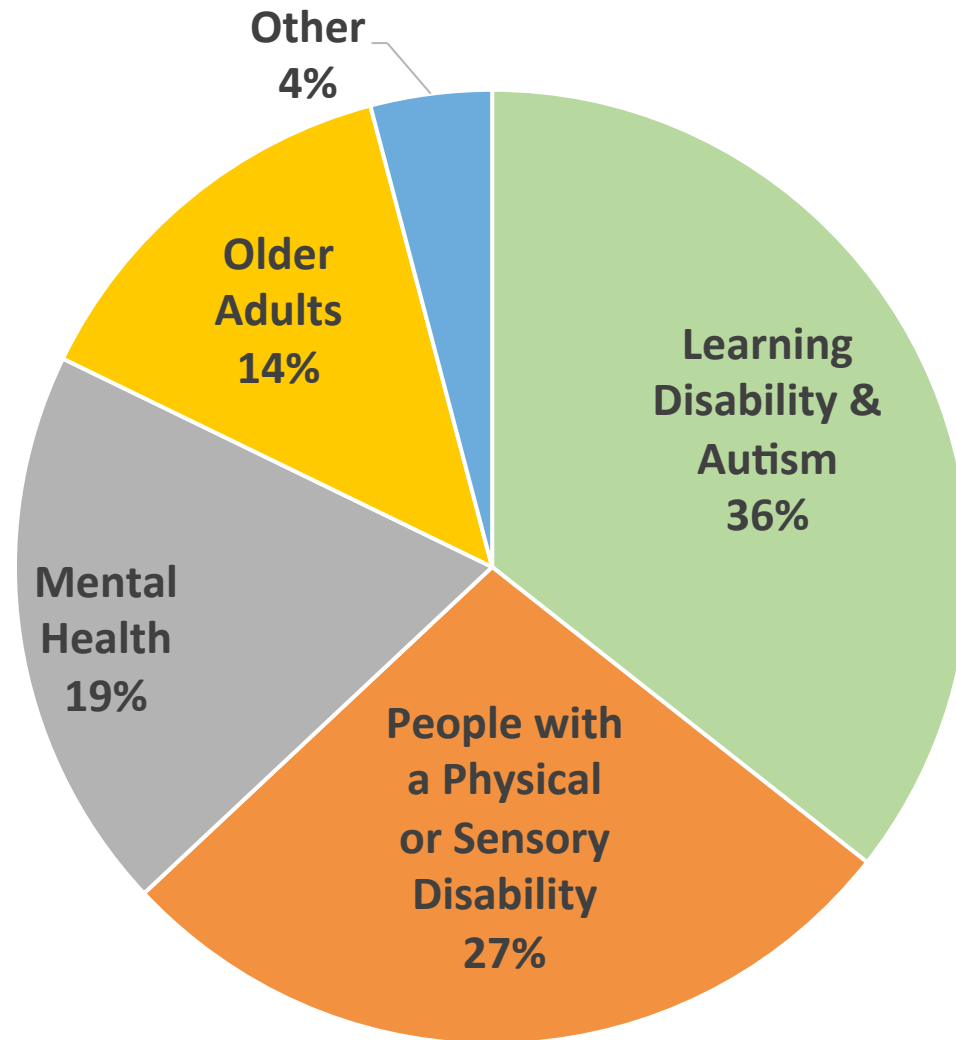
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Health Inequalities Among Disabled People

2017 Survey

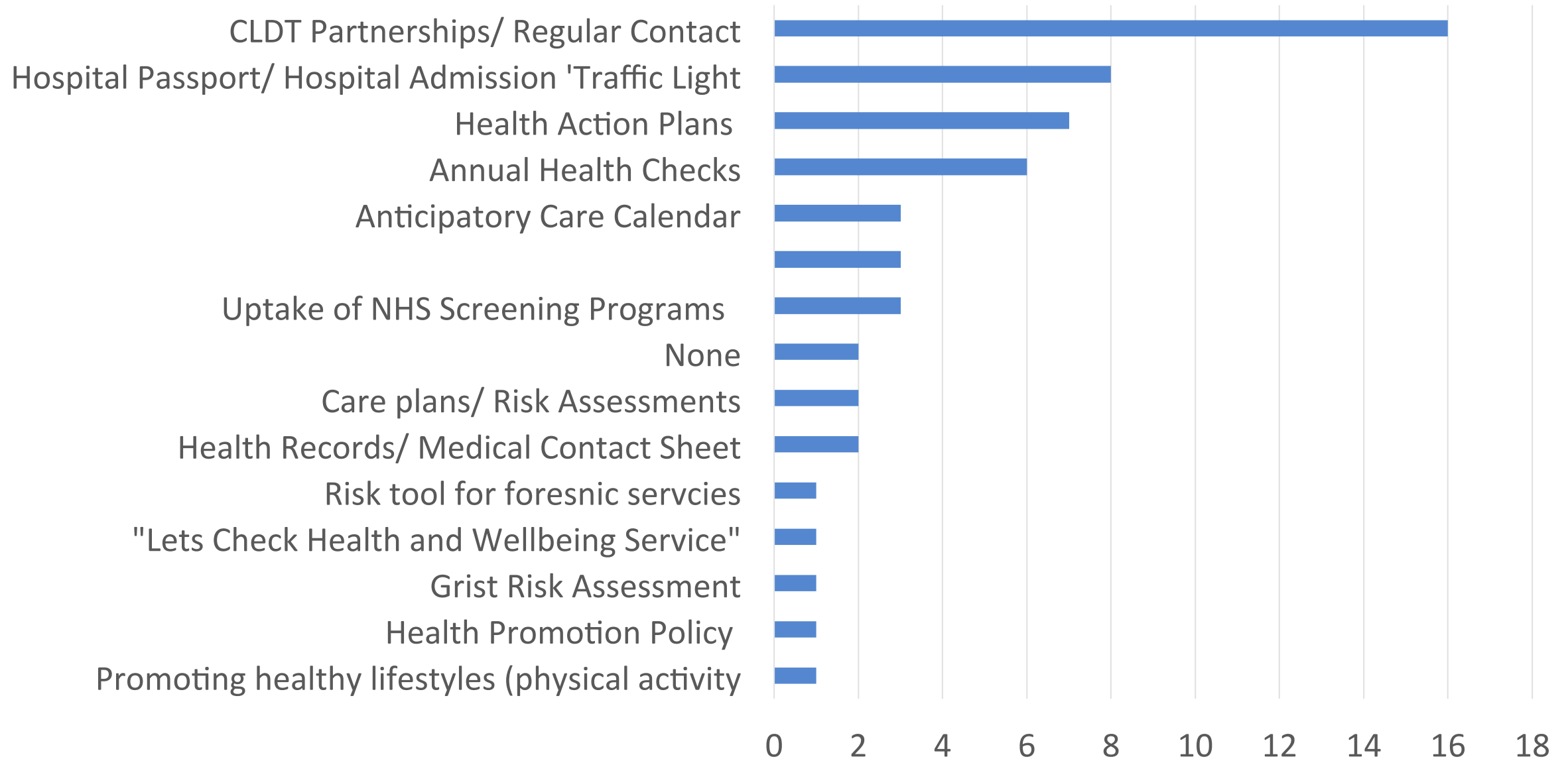
Dr. Claire Bates



26 Organisations Responded

Choice Support, Turning Point Three Cs Support, Certitude, Options for Supported Living, FitzRoy Support, United Response, Imagine Act and Succeed, SeeAbility, MCCH, Action on Hearing Loss, Dimensions, MacIntyre, Future Directions CIC, Perthyn, Sense, Active Prospects, The Avenues Group, Deafblind UK, National Star, Heritage Care, Milestones Trust, The Wilf Ward Family Trust, Affinity Trust, Autism and Disabilities Service & The Disabilities Trust & Walsingham Support

Contractually Required Health Resources



What is Working Well?

Health Action
Plans- enable
effective health
reviews

Good CLDT
relationships

Hospital Passports-
info captured in
one place

Anticipatory Care
Calendar - simple
and effective

GP services work
well with an
enhanced service

Contractually Required Resources – The Issues

1

Access and Availability

Slow & laborious access,
lack of reasonable
adjustments, limited
flexibility

2

Communication

Poor com. between
Profs, inability to
communicate
meaningfully with the
person, HAP's poor/ not
accessible

3

Lack of Specialist Support / Knowledge

Poor understanding of
MCA & complex health
issues (PEG feeding)
long wait for specialist
adaptations (e.g.
Wheelchairs)

Internally Developed Health Resources

Health Documents/ Guidance/ Tools – 1 Page health profile, Recovery Star, Pain Recognition Tool, 5 Ways to Wellbeing Tool

Accessible Information- Accessible HAPs & Policy, Easy Read Info, YouTube and Android Tablets to explain & make choices

Improving Health Monitoring- Wellbeing Meetings, Health Diaries, Appointment Feedback Forms, Health Surveys

Policies, Guidance or Charters- Eye Care & Vision Charter, Sport and Healthy Lifestyle Guide, Development of a health toolkit

Training – Most staff trained around common health issues, some sought prof. advice and two employed medical specialists

Key Websites

- www.nhs.co.uk
- www.scie.org.uk
- www.nice.org.uk
- www.gov.uk (Public Health England and Department of Health)

Other key websites fell into 3 areas:

- Accessible information
- Specific Conditions]
- General Health Websites

Training

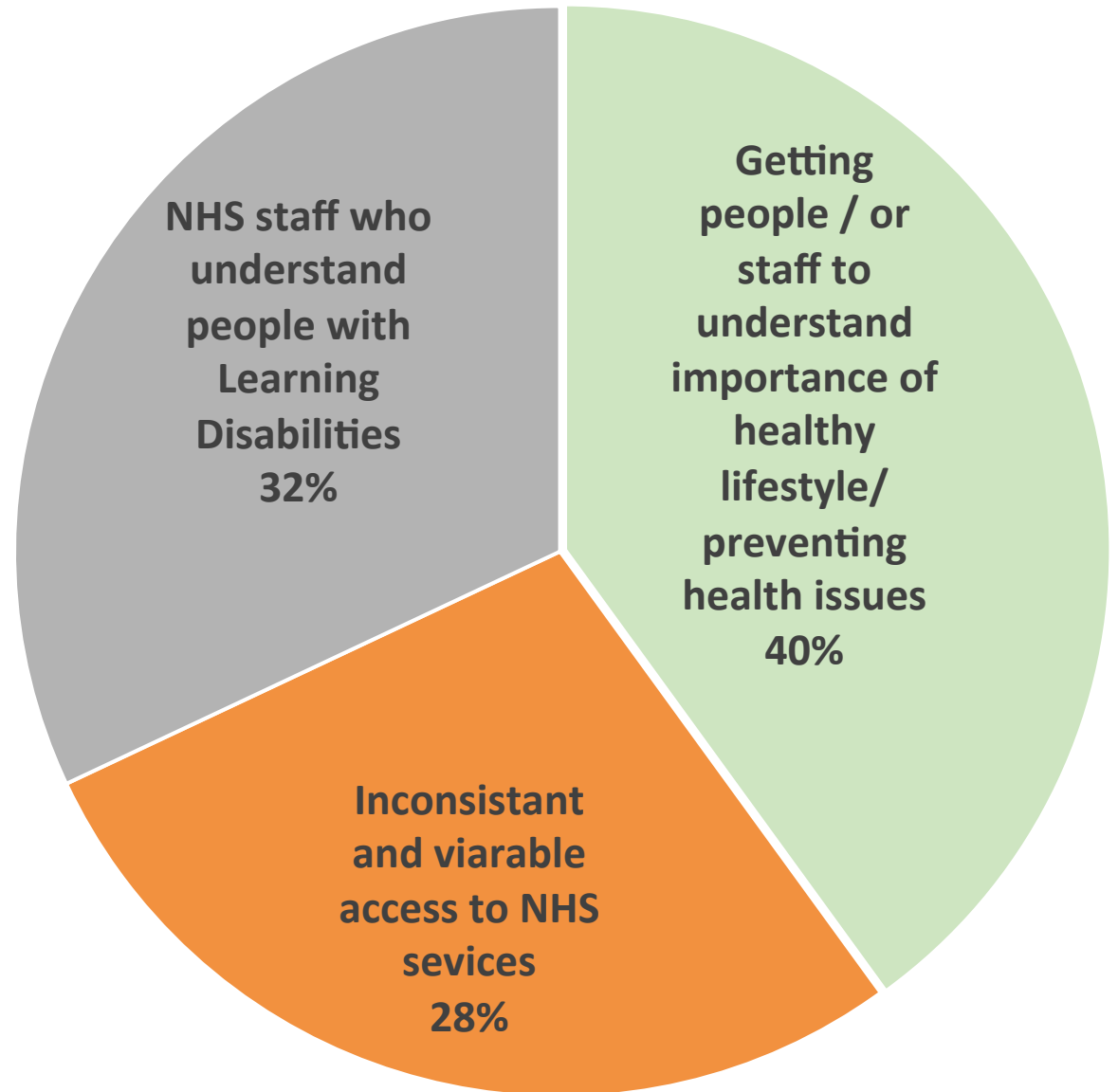
20 of the 26 organisations provided in-house training surrounding health. The most commonly internally provided courses included:

- Mental Capacity
- Dementia
- Diabetes
- Mental Health Conditions
- Nutrition
- LD Specific Genetic Conditions E.g. Down's Syndrome
- End of Life Care
- Epilepsy
- Infection Control

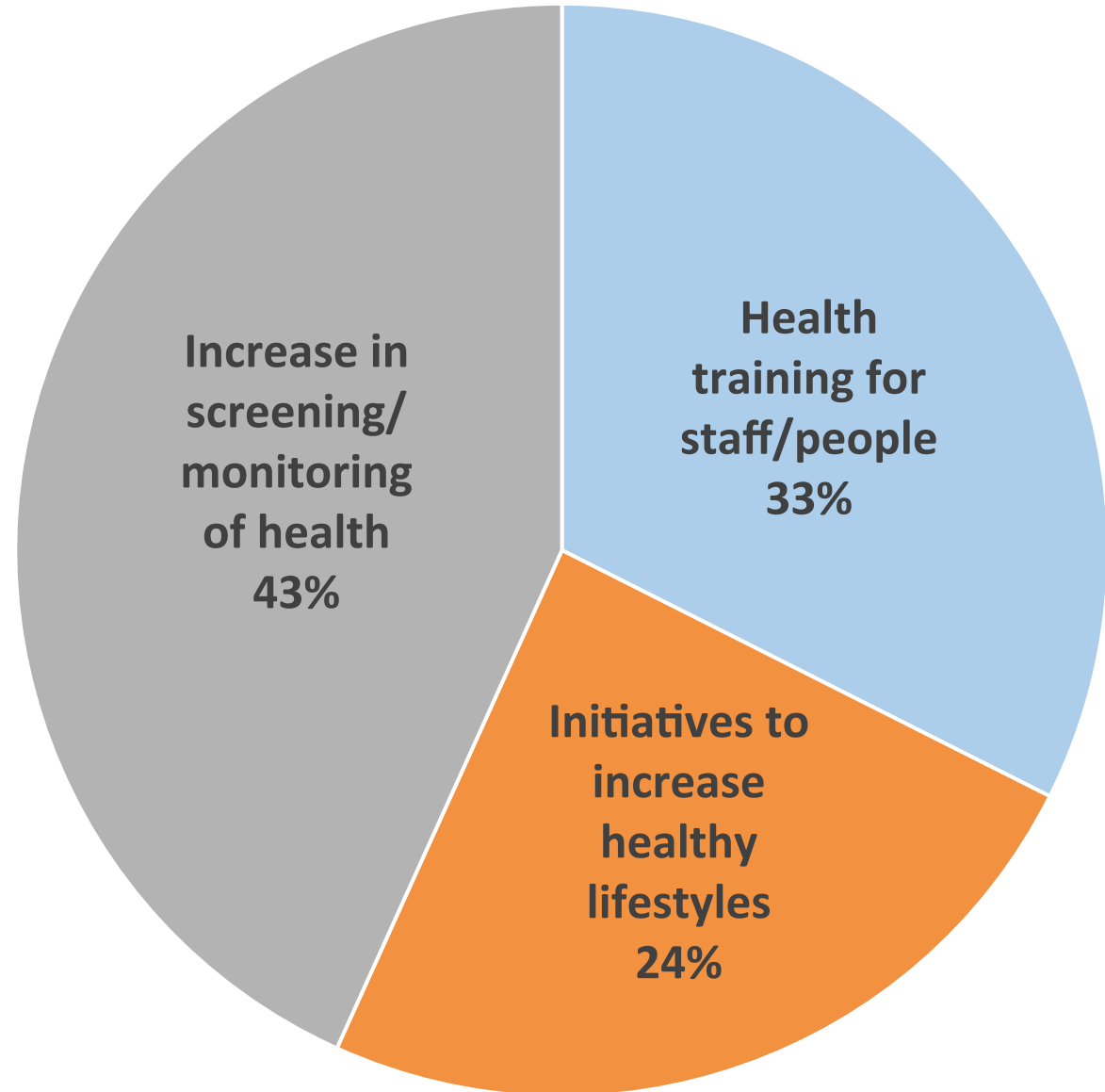
Specialised
medical
courses were
provided by
fewer
organisations,
often nurse-
led

- Treat me Right!
- Dysphagia risks
- Batters Disease (Nurse led)
- Gastrostomy support (Nurse led)
- Catheter Care (Nurse led)
- Nebuliser and oxygen therapy (Nurse led)
- Anaphylaxis and use of Epi-pen
- Suppositories

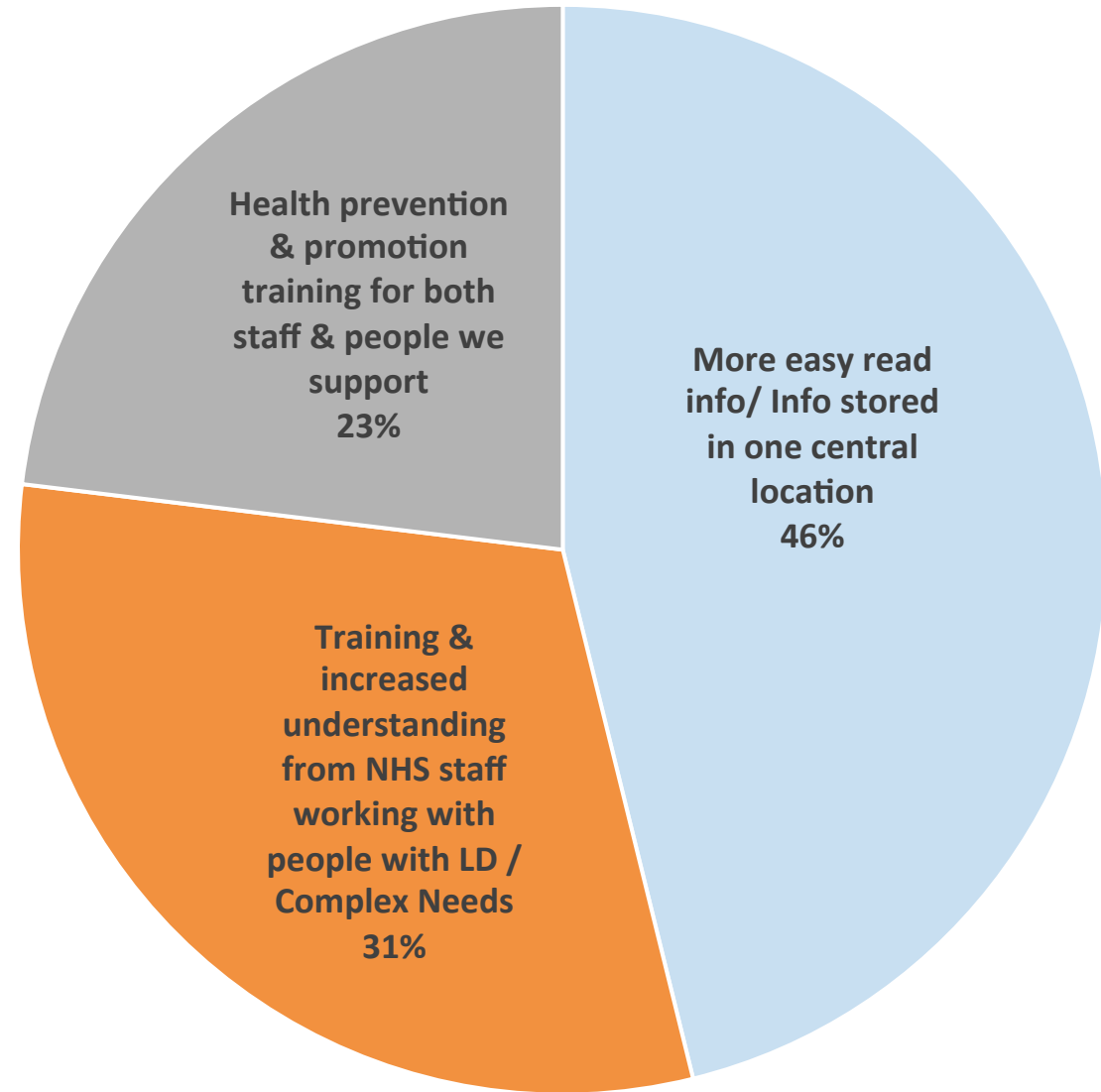
Top 3 challenges to ensuring good health for people



Top 3 successes to ensuring good health for people



How can
VODG
support
Organisations
to improve
peoples'
health?



Discuss in Groups

- What was your gut reaction to what you heard?
- Was there anything there that surprised you?
- What would make the biggest difference if we changed/acted on?